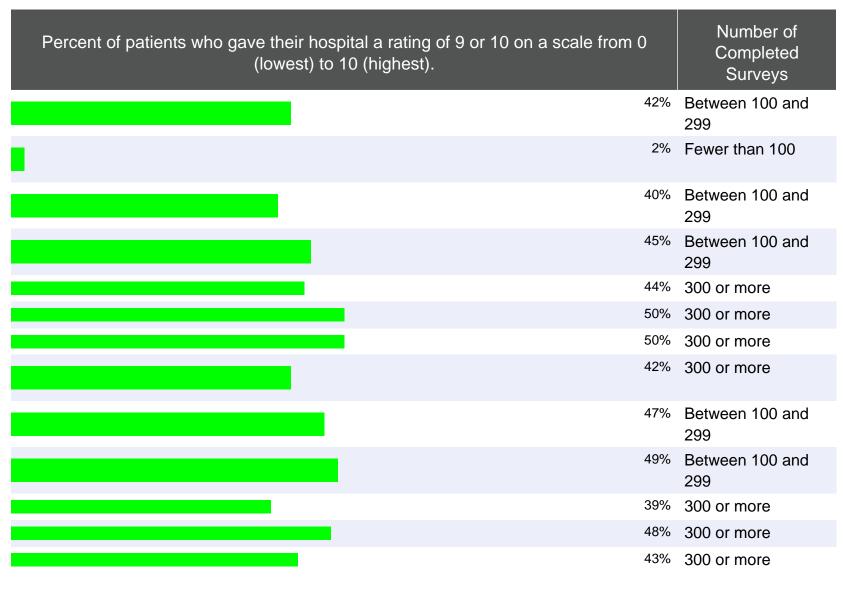
Nurse Comm_Westcoast Based on Survey of Patients' Hospital Experiences (HCAHPS)

Hospital Name	City	State
LOS ANGELES COMMUNITY HOSPITAL	LOS ANGELES	CA
LAGUNA HONDA HOSPITAL & REHABILITATION CENTER	SAN FRANCISCO	CA
HOLLYWOOD COMMUNITY HOSPITAL OF HOLLYWOOD	HOLLYWOOD	CA
LOS ANGELES METROPOLITAN MEDICAL CTR	LOS ANGELES	CA
BROTMAN MEDICAL CENTER	CULVER CITY	CA
PACIFIC ALLIANCE MEDICAL CENTER	LOS ANGELES	CA
KERN MEDICAL CENTER	BAKERSFIELD	CA
CHINESE HOSPITAL	SAN FRANCISCO	CA
EAST VALLEY HOSPITAL MEDICAL CENTER	GLENDORA	CA
SHERMAN OAKS HOSPITAL	SHERMAN OAKS	CA
HEMET VALLEY MEDICAL CENTER	HEMET	CA
VICTOR VALLEY COMMUNITY HOSPITAL	VICTORVILLE	CA
RIDEOUT MEMORIAL HOSPITAL	MARYSVILLE	CA

Page 1 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 2 of 62 05/29/2012

Nurse Comm_Westcoast Based on Survey of Patients' Hospital Experiences (HCAHPS)

MISSION COMMUNITY HOSPITAL - PANORAMA	PANORAMA CITY	CA
GARFIELD MEDICAL CENTER	MONTEREY PARK	CA
UMC OF SOUTHERN NEVADA	LAS VEGAS	NV
DESERT SPRINGS HOSPITAL	LAS VEGAS	NV
AUBURN REGIONAL MEDICAL CENTER	AUBURN	WA
UNIVERSITY OF ARIZONA MEDICAL CTR- SOUTH CAM, THE	TUCSON	AZ
HOLLYWOOD PRESBYTERIAN MEDICAL CENTER	LOS ANGELES	CA
DOCTORS MEDICAL CENTER-SAN PABLO	SAN PABLO	CA
CALIFORNIA HOSPITAL MEDICAL CENTER LA	LOS ANGELES	CA
ADVENTIST MEDICAL CENTER - REEDLEY	REEDLEY	CA
ALHAMBRA HOSPITAL MEDICAL CENTER	ALHAMBRA	CA
CORONA REGIONAL MEDICAL CENTER	CORONA	CA
BEVERLY HOSPITAL	MONTEBELLO	CA
GREATER EL MONTE COMMUNITY HOSPITAL	SOUTH EL MONTE	CA
GALLUP INDIAN MEDICAL CENTER	GALLUP	NM
OROVILLE HOSPITAL	OROVILLE	CA
SANTA CLARA VALLEY MEDICAL CENTER	SAN JOSE	CA

Page 3 of 62 05/29/2012

Nurse Comm_Westcoast Based on Survey of Patients' Hospital Experiences (HCAHPS)

=00/	
53%	300 or more
54%	300 or more
55%	300 or more
48%	300 or more
48%	300 or more
48%	300 or more
60%	300 or more
44%	300 or more
61%	300 or more
59%	Between 100 and 299
57%	300 or more
51%	300 or more
55%	300 or more
53%	Between 100 and 299
46%	Between 100 and 299
43%	300 or more
56%	300 or more

Page 4 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

KAISER FOUNDATION HOSPITAL OAKLAND/RICHMOND	OAKLAND	CA
PARKVIEW COMMUNITY HOSPITAL MEDICAL CENTER	RIVERSIDE	CA
SAN JOAQUIN GENERAL HOSPITAL	FRENCH CAMP	CA
ALAMEDA COUNTY MEDICAL CENTER	OAKLAND	CA
WHITTIER HOSPITAL MEDICAL CENTER	WHITTIER	CA
SILVER LAKE MEDICAL CENTER	LOS ANGELES	CA
LAC/OLIVE VIEW-UCLA MEDICAL CENTER	SYLMAR	CA
VALLEY PRESBYTERIAN HOSPITAL	VAN NUYS	CA
SAINT FRANCIS MEMORIAL HOSPITAL	SAN FRANCISCO	CA
COAST PLAZA HOSPITAL	NORWALK	CA
AHMC ANAHEIM REGIONAL MEDICAL CENTER	ANAHEIM	CA
GARDEN GROVE HOSPITAL & MEDICAL CENTER	GARDEN GROVE	CA
SAINT JOHN'S HEALTH CENTER	SANTA MONICA	CA
CORCORAN DISTRICT HOSPITAL	CORCORAN	CA
LAC+USC MEDICAL CENTER	LOS ANGELES	CA
GOOD SAMARITAN HOSPITAL	LOS ANGELES	CA
MONTEREY PARK HOSPITAL	MONTEREY PARK	CA

Page 5 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 6 of 62 05/29/2012

Nurse Comm_Westcoast Based on Survey of Patients' Hospital Experiences (HCAHPS)

MARINA DEL REY HOSPITAL	MARINA DEL REY	CA
FORT DEFIANCE INDIAN HOSPITAL	FORT DEFIANCE	AZ
ARIZONA REGIONAL MEDICAL CENTER	MESA	AZ
COMMUNITY HOSPITAL OF SAN BERNARDINO	SAN BERNARDINO	CA
SAINT FRANCIS MEDICAL CENTER	LYNWOOD	CA
REGIONAL MEDICAL CENTER OF SAN JOSE	SAN JOSE	CA
TRI-CITY MEDICAL CENTER	OCEANSIDE	CA
GEORGE L MEE MEMORIAL HOSPITAL	KING CITY	CA
CENTRAL VALLEY GENERAL HOSPITAL	HANFORD	CA
ALAMEDA HOSPITAL	ALAMEDA	CA
GOOD SAMARITAN HOSPITAL	BAKERSFIELD	CA
MEMORIAL HOSPITAL OF GARDENA	GARDENA	CA
LA PALMA INTERCOMMUNITY HOSPITAL	LA PALMA	CA
CHINO VALLEY MEDICAL CENTER	CHINO	CA
ALVARADO HOSPITAL MEDICAL CENTER	SAN DIEGO	CA
PROVIDENCE TARZANA MEDICAL CENTER	TARZANA	CA
SUNRISE HOSPITAL AND MEDICAL CENTER	LAS VEGAS	NV

Page 7 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 8 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SAINT ROSE DOMINICAN HOSPITAL - DE LIMA	HENDERSON	NV
SUMMERLIN HOSPITAL MEDICAL CENTER	LAS VEGAS	NV
CHINLE COMPREHENSIVE HEALTH CARE FACILITY	CHINLE	AZ
EL CENTRO REGIONAL MEDICAL CENTER	EL CENTRO	CA
SAN GORGONIO MEMORIAL HOSPITAL	BANNING	CA
SAN GABRIEL VALLEY MEDICAL CENTER	SAN GABRIEL	CA
O'CONNOR HOSPITAL	SAN JOSE	CA
SAN FRANCISCO GENERAL HOSPITAL	SAN FRANCISCO	CA
PACIFIC HOSPITAL OF LONG BEACH	LONG BEACH	CA
DOWNEY REGIONAL MEDICAL CENTER	DOWNEY	CA
OLYMPIA MEDICAL CENTER	LOS ANGELES	CA
MONTCLAIR HOSPITAL MEDICAL CENTER	MONTCLAIR	CA
ST HELENA HOSPTIAL-CLEARLAKE	CLEARLAKE	CA
NORTH VISTA HOSPITAL	NORTH LAS VEGAS	NV
VALLEY HOSPITAL MEDICAL CENTER	LAS VEGAS	NV
CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	LAS VEGAS	NV
CASA GRANDE REGIONAL MEDICAL CENTER	CASA GRANDE	AZ
ST JOSEPH HOSPITAL	EUREKA	CA
RIVERSIDE COMMUNITY HOSPITAL	RIVERSIDE	CA

Page 9 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



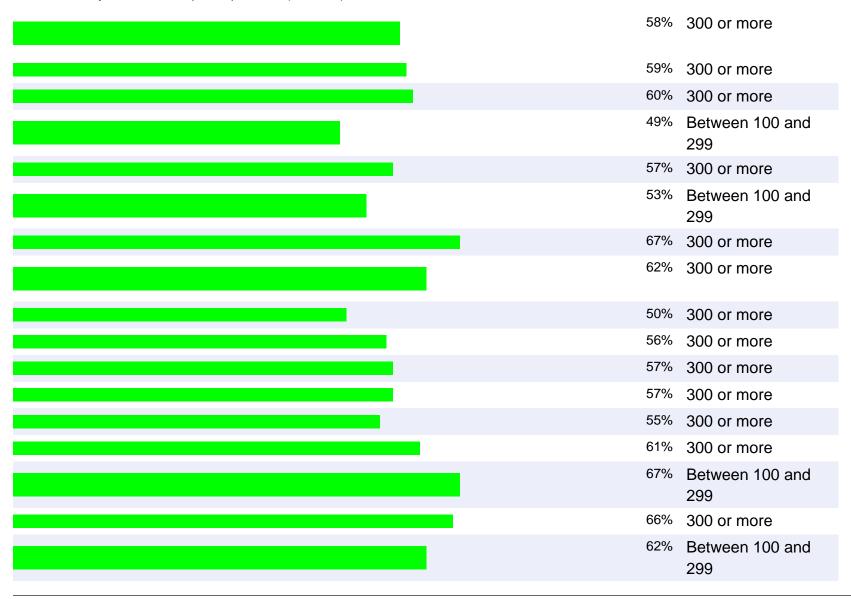
Page 10 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CALIFORNIA PACIFIC MEDICAL CTR - ST. LUKE'S CAMPUS	SAN FRANCISCO	CA
GLENDALE ADVENTIST MEDICAL CENTER	GLENDALE	CA
ARROWHEAD REGIONAL MEDICAL CENTER	COLTON	CA
TULARE REGIONAL MEDICAL CENTER	TULARE	CA
WEST HILLS HOSPITAL & MEDICAL CENTER	WEST HILLS	CA
HUNTINGTON BEACH HOSPITAL	HUNTINGTON BEACH	CA
COASTAL COMMUNITIES HOSPITAL	SANTA ANA	CA
SOUTHERN HILLS HOSPITAL AND MEDICAL CENTER	LAS VEGAS	NV
ST VINCENT HOSPITAL	SANTA FE	NM
EASTERN NEW MEXICO MEDICAL CENTER	ROSWELL	NM
NORTHERN NAVAJO MEDICAL CENTER	SHIPROCK	NM
YAKIMA VALLEY MEMORIAL HOSPITAL	YAKIMA	WA
MULTICARE GOOD SAMARITAN HOSPITAL	PUYALLUP	WA
MARICOPA MEDICAL CENTER	PHOENIX	AZ
HUALAPAI MOUNTAIN MEDICAL CENTER	KINGMAN	AZ
LOMPOC VALLEY MEDICAL CENTER	LOMPOC	CA
TEMPLE COMMUNITY HOSPITAL	LOS ANGELES	CA

Page 11 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



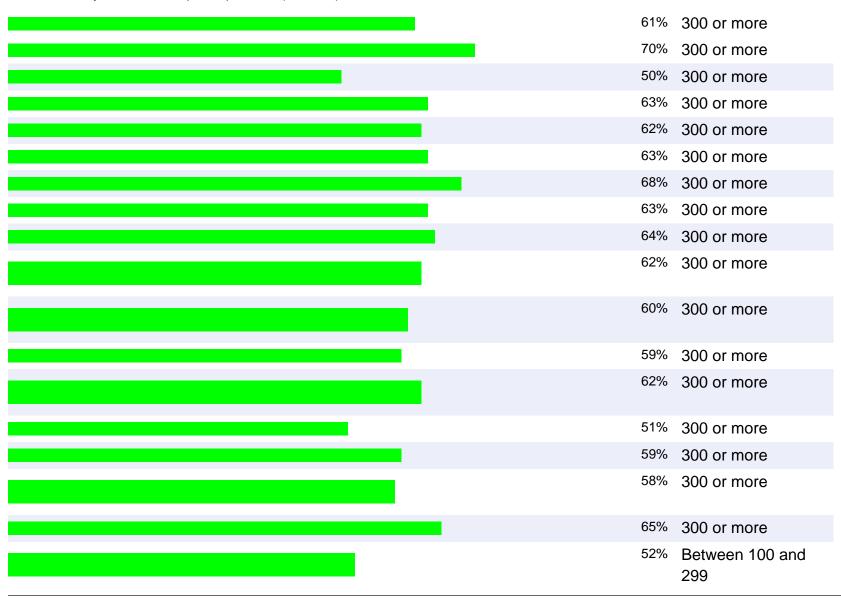
Page 12 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

NORTHRIDGE HOSPITAL MEDICAL CENTER	NORTHRIDGE	CA
NATIVIDAD MEDICAL CENTER	SALINAS	CA
SIERRA VIEW DISTRICT HOSPITAL	PORTERVILLE	CA
ST MARY MEDICAL CENTER	APPLE VALLEY	CA
PIONEERS MEMORIAL HEALTHCARE DISTRICT	BRAWLEY	CA
LAC/HARBOR-UCLA MED CENTER	TORRANCE	CA
LONG BEACH MEMORIAL MEDICAL CENTER	LONG BEACH	CA
SAINT VINCENT MEDICAL CENTER	LOS ANGELES	CA
BELLFLOWER MEDICAL CENTER	BELLFLOWER	CA
FOUNTAIN VALLEY REGIONAL HOSPITAL & MEDICAL CENTER	FOUNTAIN VALLEY	CA
TRI-CITY REGIONAL MEDICAL CENTER	HAWAIIAN GARDENS	CA
METHODIST HOSPITAL OF SACRAMENTO	SACRAMENTO	CA
ORANGE COAST MEMORIAL MEDICAL CENTER	FOUNTAIN VALLEY	CA
SOUTHWEST HEALTHCARE SYSTEM	MURRIETA	CA
CENTINELA HOSPITAL MEDICAL CENTER	INGLEWOOD	CA
YAKIMA REGIONAL MEDICAL AND CARDIAC CENTER	YAKIMA	WA
HARBORVIEW MEDICAL CENTER	SEATTLE	WA
MT EDGECUMBE HOSPITAL	SITKA	AK

Page 13 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



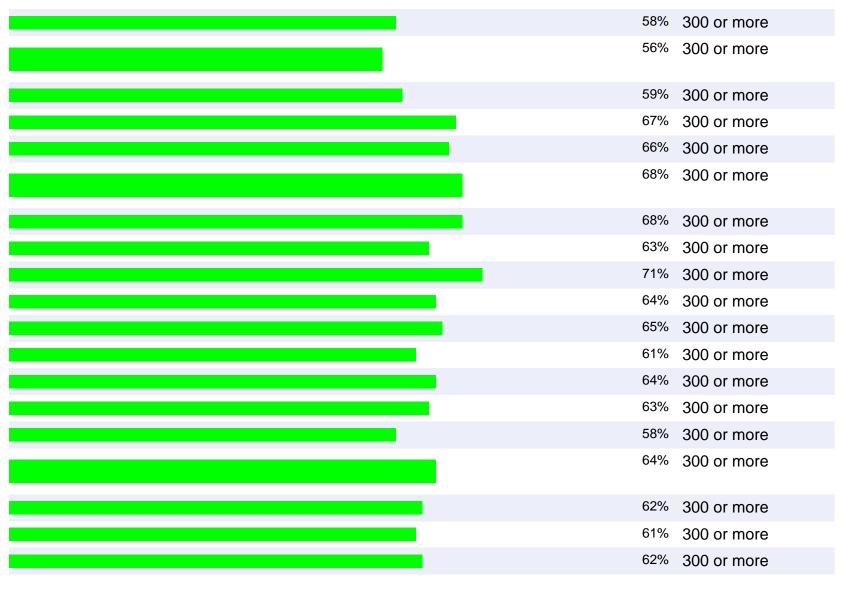
Page 14 of 62 05/29/2012

Nurse Comm_Westcoast Based on Survey of Patients' Hospital Experiences (HCAHPS)

MARYVALE HOSPITAL	PHOENIX	AZ
ARROYO GRANDE COMMUNITY HOSPITAL	ARROYO GRANDE	CA
PARADISE VALLEY HOSPITAL	NATIONAL CITY	CA
COMMUNITY REGIONAL MEDICAL CENTER	FRESNO	CA
ST JOHNS REGIONAL MEDICAL CENTER	OXNARD	CA
SANTA MONICA - UCLA MED CTR & ORTHOPAEDIC HOSPITAL	SANTA MONICA	CA
SAN MATEO MEDICAL CENTER	SAN MATEO	CA
ADVENTIST MEDICAL CENTER	HANFORD	CA
ST JUDE MEDICAL CENTER	FULLERTON	CA
REDLANDS COMMUNITY HOSPITAL	REDLANDS	CA
MERCY HOSPITAL	BAKERSFIELD	CA
SALINAS VALLEY MEMORIAL HOSPITAL	SALINAS	CA
GOOD SAMARITAN HOSPITAL	SAN JOSE	CA
CITRUS VALLEY MEDICAL CENTER-IC CAMPUS	COVINA	CA
WEST ANAHEIM MEDICAL CENTER	ANAHEIM	CA
ST MARY'S MEDICAL CENTER	SAN FRANCISCO	CA
SAN DIMAS COMMUNITY HOSPITAL	SAN DIMAS	CA
SADDLEBACK MEMORIAL MEDICAL CENTER	LAGUNA HILLS	CA
DELANO REGIONAL MEDICAL CENTER	DELANO	CA

Page 15 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



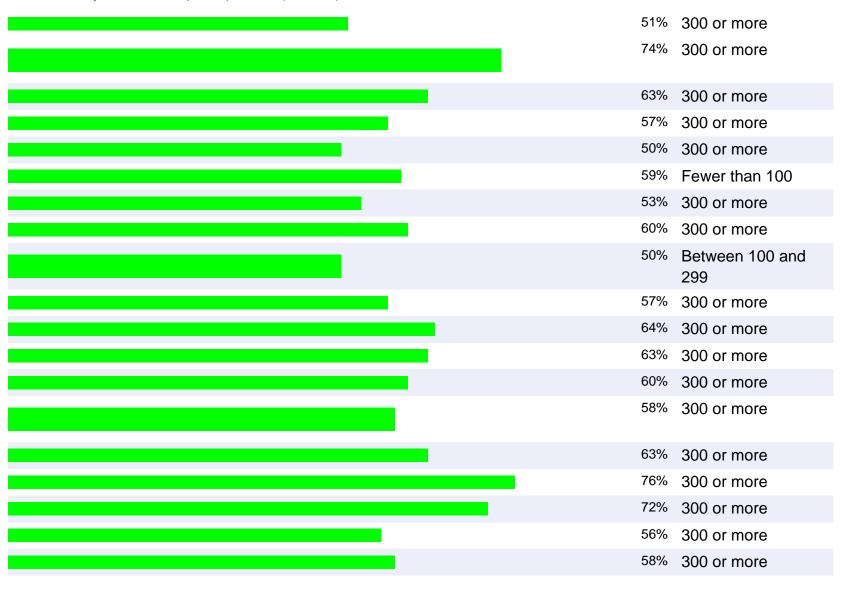
Page 16 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MENIFEE VALLEY MEDICAL CENTER	SUN CITY	CA
LAC/RANCHO LOS AMIGOS NATIONAL REHABILITATION CTR	DOWNEY	CA
NORTHERN NEVADA MEDICAL CENTER	SPARKS	NV
SPRING VALLEY HOSPITAL MEDICAL CENTER	LAS VEGAS	NV
LEA REGIONAL MEDICAL CENTER	HOBBS	NM
UNION COUNTY GENERAL HOSPITAL	CLAYTON	NM
SWEDISH EDMONDS HOSPITAL	EDMONDS	WA
SAMARITAN HOSPITAL	MOSES LAKE	WA
YUKON KUSKOKWIM DELTA REG HOSPITAL	BETHEL	AK
CARONDELET ST MARYS HOSPITAL	TUCSON	AZ
CARONDELET ST JOSEPHS HOSPITAL	TUCSON	AZ
PHOENIX BAPTIST HOSPITAL	PHOENIX	AZ
ST LUKES MEDICAL CENTER	PHOENIX	AZ
HAVASU REGIONAL MEDICAL CENTER	LAKE HAVASU CITY	AZ
MOUNTAIN VISTA MEDICAL CENTER, LP	MESA	AZ
BANNER GATEWAY MEDICAL CENTER	GILBERT	AZ
WHITE MEMORIAL MEDICAL CENTER	LOS ANGELES	CA
MARIAN MEDICAL CENTER	SANTA MARIA	CA
DAMERON HOSPITAL	STOCKTON	CA

Page 17 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 18 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

VENTURA COUNTY MEDICAL CENTER	VENTURA	CA
SANTA ROSA MEMORIAL HOSPITAL	SANTA ROSA	CA
ST MARY MEDICAL CENTER	LONG BEACH	CA
RIVERSIDE COUNTY REGIONAL MEDICAL CENTER	MORENO VALLEY	CA
UNIVERSITY OF CALIFORNIA IRVINE MED CENTER	ORANGE	CA
TORRANCE MEMORIAL MEDICAL CENTER	TORRANCE	CA
COMMUNITY MEMORIAL HOSPITAL SAN BUENAVENTURA	VENTURA	CA
MERCY HOSPITAL OF FOLSOM	FOLSOM	CA
RIDGECREST REGIONAL HOSPITAL	RIDGECREST	CA
JOHN F KENNEDY MEMORIAL HOSPITAL, INC	INDIO	CA
LOS ROBLES HOSPITAL & MEDICAL CENTER	THOUSAND OAKS	CA
DESERT VALLEY HOSPITAL	VICTORVILLE	CA
WESTERN MEDICAL CENTER HOSP ANAHEIM	ANAHEIM	CA
CHAPMAN MEDICAL CENTER	ORANGE	CA
CARSON TAHOE REGIONAL MEDICAL CENTER	CARSON CITY	NV
UNM HOSPITAL	ALBUQUERQUE	NM
PEACHEALTH ST JOHN MEDICAL CENTER	LONGVIEW	WA
PROVIDENCE HOLY FAMILY HOSPITAL	SPOKANE	WA
VALLEY MEDICAL CENTER	RENTON	WA

Page 19 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 20 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ALASKA NATIVE MEDICAL CENTER	ANCHORAGE	AK
ST ROSE HOSPITAL	HAYWARD	CA
CALIFORNIA PACIFIC MEDICAL CTR-DAVIES CAMPUS HOSP	SAN FRANCISCO	CA
OAK VALLEY DISTRICT HOSPITAL	OAKDALE	CA
KAISER FOUNDATION HOSPITAL - WALNUT CREEK	WALNUT CREEK	CA
KAISER FOUNDATION HOSPITAL AND REHAB CENTER	VALLEJO	CA
ST JOSEPHS MED CENTER OF STOCKTON	STOCKTON	CA
SONOMA VALLEY HOSPITAL	SONOMA	CA
		_
ST BERNARDINE MEDICAL CENTER	SAN BERNARDINO	CA
ST BERNARDINE MEDICAL CENTER SIMI VALLEY HOSPITAL & HEALTH CARE SERVICES	· · · ·	CA
SIMI VALLEY HOSPITAL & HEALTH CARE	BERNARDINO	
SIMI VALLEY HOSPITAL & HEALTH CARE SERVICES	BERNARDINO SIMI VALLEY	CA
SIMI VALLEY HOSPITAL & HEALTH CARE SERVICES METHODIST HOSPITAL OF SOUTHERN CA	BERNARDINO SIMI VALLEY ARCADIA	CA CA
SIMI VALLEY HOSPITAL & HEALTH CARE SERVICES METHODIST HOSPITAL OF SOUTHERN CA HAZEL HAWKINS MEMORIAL HOSPITAL	BERNARDINO SIMI VALLEY ARCADIA HOLLISTER	CA CA CA
SIMI VALLEY HOSPITAL & HEALTH CARE SERVICES METHODIST HOSPITAL OF SOUTHERN CA HAZEL HAWKINS MEMORIAL HOSPITAL PACIFICA HOSPITAL OF THE VALLEY	BERNARDINO SIMI VALLEY ARCADIA HOLLISTER SUN VALLEY	CA CA CA

Page 21 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 22 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CITY		
UNIVERSITY OF CALIFORNIA DAVIS MEDICAL CENTER	SACRAMENTO	CA
HENRY MAYO NEWHALL MEMORIAL HOSPITAL	VALENCIA	CA
POMERADO HOSPITAL	POWAY	CA
KAISER FOUNDATION HOSP SO SACRAMENTO	SACRAMENTO	CA
SAINT MARY'S REGIONAL MEDICAL CENTER	RENO	NV
MOUNTAINVIEW HOSPITAL	LAS VEGAS	NV
LOS ALAMOS MEDICAL CENTER	LOS ALAMOS	NM
DHHS USPHS INDIAN HEALTH SERVICES	SAN FIDEL	NM
SACRED HEART UNIVERSITY DISTRICT	EUGENE	OR
NORTHWEST HOSPITAL	SEATTLE	WA
PEACEHEALTH ST. JOSEPH MEDICAL CENTER	BELLINGHAM	WA
PARADISE VALLEY HOSPITAL	PHOENIX	AZ
BANNER DEL E WEBB MEDICAL CENTER	SUN CITY WEST	AZ
WESTERN ARIZONA REGIONAL MEDICAL CTR	BULLHEAD CITY	AZ
WEST VALLEY HOSPITAL	GOODYEAR	AZ
VALLEY VIEW MEDICAL CENTER	FORT MOHAVE	AZ
UNIVERSITY OF CALIFORNIA SAN DIEGO MEDICAL CENTER	SAN DIEGO	CA
OJAI VALLEY COMMUNITY HOSPITAL	OJAI	CA

Page 23 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 24 of 62 05/29/2012

Nurse Comm_Westcoast Based on Survey of Patients' Hospital Experiences (HCAHPS)

ANTELOPE VALLEY HOSPITAL MED CENTER	LANCASTER	CA
KAISER FOUNDATION HOSPITAL - SAN FRANCISCO	SAN FRANCISCO	CA
SCRIPPS MERCY HOSPITAL	SAN DIEGO	CA
VERDUGO HILLS HOSPITAL	GLENDALE	CA
COMMUNITY HOSPITAL OF THE MONTEREY PENINSULA	MONTEREY	CA
ENCINO HOSPITAL MEDICAL CENTER	ENCINO	CA
DOMINICAN HOSPITAL	SANTA CRUZ	CA
CONTRA COSTA REGIONAL MEDICAL CENTER	MARTINEZ	CA
SETON MEDICAL CENTER	DALY CITY	CA
EL CAMINO HOSPITAL	MOUNTAIN VIEW	CA
LODI MEMORIAL HOSPITAL	LODI	CA
KAISER FOUNDATION HOSPITAL - SACRAMENTO	SACRAMENTO	CA
FALLBROOK HOSPITAL	FALLBROOK	CA
MERCY SAN JUAN MEDICAL CENTER	CARMICHAEL	CA
MADERA COMMUNITY HOSPITAL	MADERA	CA
KAISER FOUNDATION HOSPITAL-SAN JOSE	SAN JOSE	CA
ST JOHNS PLEASANT VALLEY HOSPITAL	CAMARILLO	CA
KECK HOSPITAL OF USC	LOS ANGELES	CA

Page 25 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 26 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

KAISER FOUNDATION HOSPITAL - ANTIOCH	ANTIOCH	CA
RENOWN REGIONAL MEDICAL CENTER	RENO	NV
SAINT ROSE DOMINICAN HOSPITAL - SAN MARTIN CAMPUS	LAS VEGAS	NV
LOVELACE MEDICAL CENTER	ALBUQUERQUE	NM
MIMBRES MEMORIAL HOSPITAL	DEMING	NM
MEMORIAL MEDICAL CENTER INC	LAS CRUCES	NM
CARLSBAD MEDICAL CENTER	CARLSBAD	NM
MOUNTAIN VIEW REGIONAL MEDICAL CENTER	LAS CRUCES	NM
ADVENTIST MEDICAL CENTER	PORTLAND	OR
PROVIDENCE MEDFORD MEDICAL CENTER	MEDFORD	OR
SACRED HEART MEDICAL CENTER - RIVERBEND	SPRINGFIELD	OR
SKAGIT VALLEY HOSPITAL	MOUNT VERNON	WA
HIGHLINE MEDICAL CENTER	BURIEN	WA
WALLA WALLA GENERAL HOSPITAL	WALLA WALLA	WA
VALLEY HOSPITAL	SPOKANE	WA
SCOTTSDALE HEALTHCARE-OSBORN MEDICAL CENTER	SCOTTSDALE	AZ
SUMMIT HEALTHCARE REGIONAL MEDICAL CENTER	SHOW LOW	AZ
NORTHWEST MEDICAL CENTER	TUCSON	AZ
ARROWHEAD HOSPITAL	GLENDALE	AZ

Page 27 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



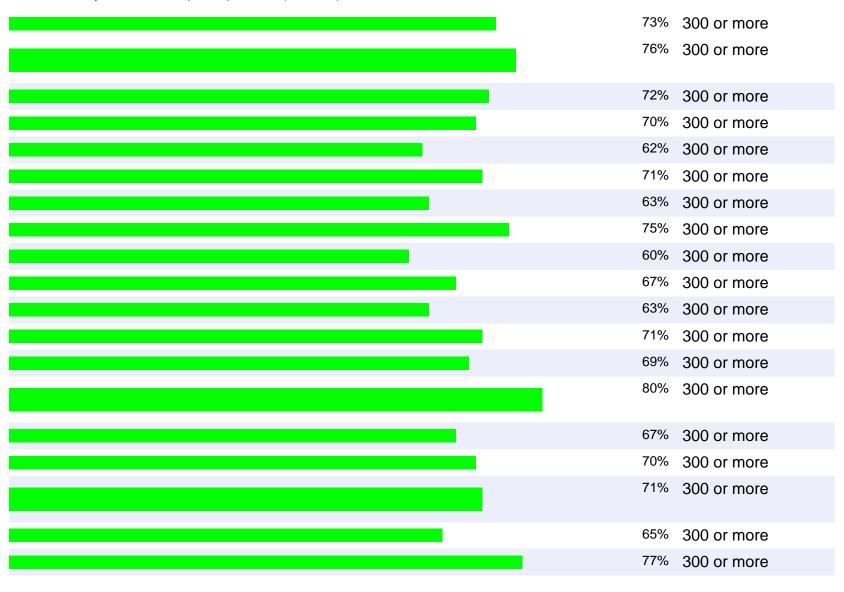
Page 28 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BANNER ESTRELLA MEDICAL CENTER	PHOENIX	AZ
YAVAPAI REGIONAL MEDICAL CENTER-EAST	PRESCOTT VALLEY	AZ
GILBERT HOSPITAL	GILBERT	AZ
GROSSMONT HOSPITAL	LA MESA	CA
MAD RIVER COMMUNITY HOSPITAL	ARCATA	CA
BAKERSFIELD MEMORIAL HOSPITAL	BAKERSFIELD	CA
GLENDALE MEM HOSPITAL & HLTH CENTER	GLENDALE	CA
ST JOSEPH HOSPITAL	ORANGE	CA
PALOMAR MEDICAL CENTER	ESCONDIDO	CA
KAISER FOUNDATION HOSPITAL FONTANA	FONTANA	CA
WASHINGTON HOSPITAL	FREMONT	CA
SEQUOIA HOSPITAL	REDWOOD CITY	CA
PALMDALE REGIONAL MEDICAL CENTER	PALMDALE	CA
HOAG MEMORIAL HOSPITAL PRESBYTERIAN	NEWPORT BEACH	CA
FEATHER RIVER HOSPITAL	PARADISE	CA
PROVIDENCE HOLY CROSS MEDICAL CENTER	MISSION HILLS	CA
PROVIDENCE LITTLE COMPANY OF MARY MED CTR TORRANCE	TORRANCE	CA
MARIN GENERAL HOSPITAL	GREENBRAE	CA
HUNTINGTON MEMORIAL HOSPITAL	PASADENA	CA

Page 29 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 30 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MERCY MEDICAL CENTER	MERCED	CA
SAN JOAQUIN COMMUNITY HOSPITAL	BAKERSFIELD	CA
DOCTORS MEDICAL CENTER	MODESTO	CA
EDEN MEDICAL CENTER	CASTRO VALLEY	CA
CLOVIS COMMUNITY MEDICAL CENTER	CLOVIS	CA
MISSION HOSPITAL REGIONAL MED CENTER	MISSION VIEJO	CA
CEDARS-SINAI MEDICAL CENTER	LOS ANGELES	CA
EAST LOS ANGELES DOCTORS HOSPITAL	LOS ANGELES	CA
KAISER FOUNDATION HOSPITAL, RIVERSIDE	RIVERSIDE	CA
SAINT LOUISE REGIONAL HOSPITAL	GILROY	CA
KAISER FOUNDATION HOSPITAL MANTECA	MANTECA	CA
KAISER FOUNDATION HOSPITAL-MORENO VALLEY	MORENO VALLEY	CA
NORTHEASTERN NEVADA REGIONAL HOSPITAL	ELKO	NV
SAINT ROSE DOMINICAN HOSPITAL - SIENA CAMPUS	HENDERSON	NV
GERALD CHAMPION REGIONAL MEDICAL CENTE	ALAMOGORDO	NM
REHOBOTH MCKINLEY CHRISTIAN HEALTH SER	GALLUP	NM
LOVELACE WESTSIDE HOSPITAL	ALBUQUERQUE	NM
LEGACY EMANUEL MEDICAL CENTER	PORTLAND	OR
OHSU HOSPITAL AND CLINICS	PORTLAND	OR

Page 31 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



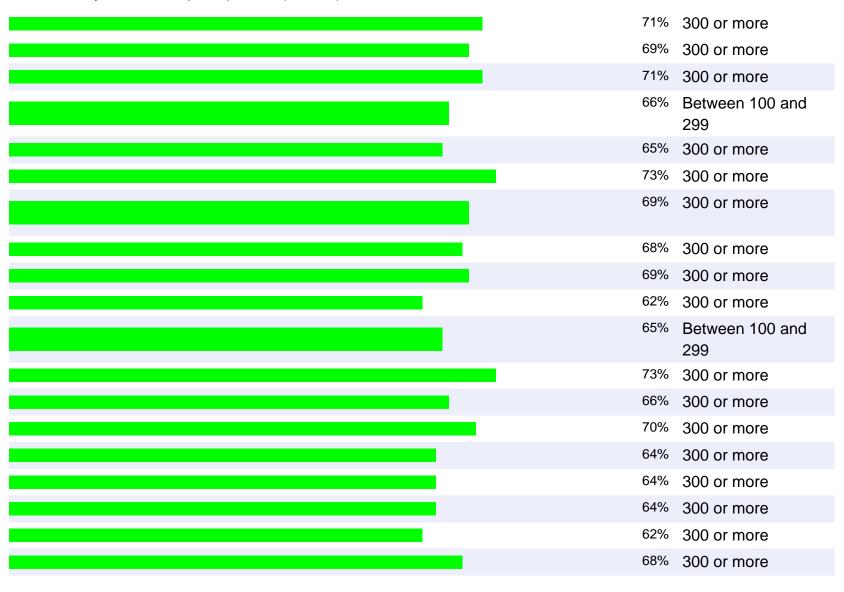
Page 32 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

UNIVERSITY OF WASHINGTON MEDICAL CTR	SEATTLE	WA
SAINT CLARE HOSPITAL	LAKEWOOD	WA
SWEDISH MEDICAL CENTER	SEATTLE	WA
TOPPENISH COMMUNITY HOSPITAL	TOPPENISH	WA
DEACONESS HOSPITAL	SPOKANE	WA
OVERLAKE HOSPITAL MEDICAL CENTER	BELLEVUE	WA
PROVIDENCE SACRED HEART MEDICAL CENTER	SPOKANE	WA
ST JOSEPH MEDICAL CENTER	TACOMA	WA
TACOMA GENERAL ALLENMORE HOSPITAL	TACOMA	WA
CAPITAL MEDICAL CENTER	OLYMPIA	WA
UNITED GENERAL HOSPITAL	SEDRO WOOLLEY	WA
PROVIDENCE ALASKA MEDICAL CENTER	ANCHORAGE	AK
ALASKA REGIONAL HOSPITAL	ANCHORAGE	AK
BANNER GOOD SAMARITAN MEDICAL CENTER	PHOENIX	AZ
TUCSON MEDICAL CENTER	TUCSON	AZ
YAVAPAI REGIONAL MEDICAL CENTER	PRESCOTT	AZ
YUMA REGIONAL MEDICAL CENTER	YUMA	AZ
PAYSON REGIONAL MEDICAL CENTER	PAYSON	AZ
BANNER DESERT MEDICAL CENTER	MESA	AZ

Page 33 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



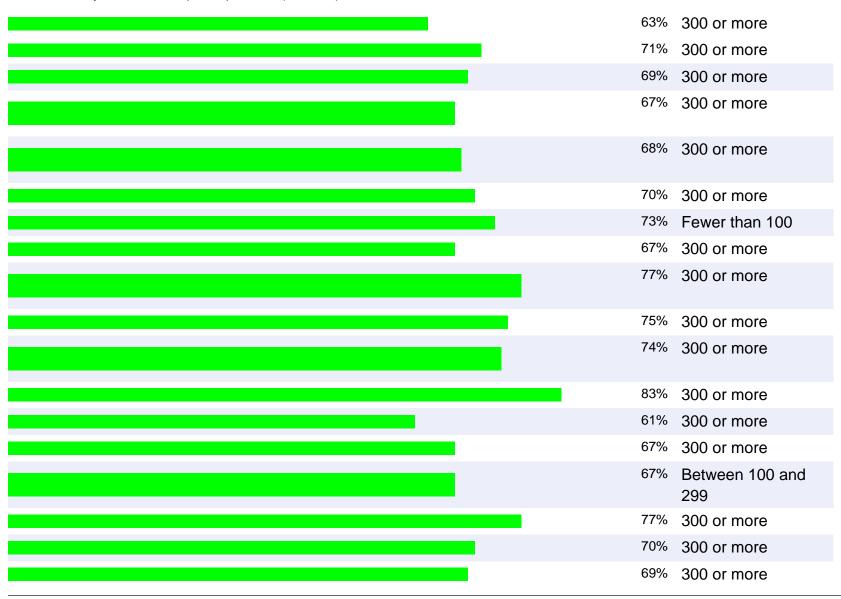
Page 34 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PHOENIX INDIAN MEDICAL CENTER	PHOENIX	AZ
BANNER THUNDERBIRD MEDICAL CENTER	GLENDALE	AZ
JOHN C LINCOLN DEER VALLEY HOSPITAL	PHOENIX	AZ
CALIFORNIA PACIFIC MEDICAL CTR-PACIFIC CAMPUS HOSP	SAN FRANCISCO	CA
KAISER FOUNDATION HOSPITAL - SOUTH SAN FRANCISCO	SOUTH SAN FRANCISCO	CA
SAINT AGNES MEDICAL CENTER	FRESNO	CA
DOCTORS HOSPITAL OF WEST COVINA, INC	WEST COVINA	CA
SUTTER GENERAL HOSPITAL	SACRAMENTO	CA
KAISER FOUNDATION HOSPITAL - PANORAMA CITY	PANORAMA CITY	CA
KAISER FOUNDATION HOSPITAL - LOS ANGELES	LOS ANGELES	CA
JOHN MUIR MEDICAL CENTER - WALNUT CREEK CAMPUS	WALNUT CREEK	CA
RONALD REAGAN UCLA MEDICAL CENTER	LOS ANGELES	CA
HI-DESERT MEDICAL CENTER	JOSHUA TREE	CA
MERCY MEDICAL CENTER REDDING	REDDING	CA
UKIAH VALLEY MEDICAL CENTER/HOSPITAL D	UKIAH	CA
SUTTER ROSEVILLE MEDICAL CENTER	ROSEVILLE	CA
KAISER FOUNDATION HOSPITAL - SOUTH BAY	HARBOR CITY	CA
KAISER FOUNDATION HOSPITAL	SAN RAFAEL	CA

Page 35 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 36 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

KAISER FOUNDATION HOSPITAL - SAN DIEGO	SAN DIEGO	CA
SUTTER DELTA MEDICAL CENTER	ANTIOCH	CA
LOS ALAMITOS MEDICAL CENTER	LOS ALAMITOS	CA
PLACENTIA LINDA HOSPITAL	PLACENTIA	CA
FOOTHILL PRESBYTERIAN HOSPITAL	GLENDORA	CA
KAISER FOUNDATION HOSPITAL ANAHEIM	ANAHEIM	CA
TWIN CITIES COMMUNITY HOSPITAL	TEMPLETON	CA
SAN RAMON REGIONAL MEDICAL CTR	SAN RAMON	CA
KAISER FOUNDATION HOSPITAL - FRESNO	FRESNO	CA
KAISER FOUNDATION HOSPITAL - BALDWIN PARK	BALDWIN PARK	CA
SHASTA REGIONAL MEDICAL CENTER	REDDING	CA
HOLY CROSS HOSPITAL A DIV OF TAOS HEALTH SYSTEMS	TAOS	NM
LOVELACE WOMEN'S HOSPITAL	ALBUQUERQUE	NM
CIBOLA GENERAL HOSPITAL	GRANTS	NM
TUALITY COMMUNITY HOSPITAL	HILLSBORO	OR
MERCY MEDICAL CENTER	ROSEBURG	OR
SKY LAKES MEDICAL CENTER	KLAMATH FALLS	OR
ST ALPHONSUS MEDICAL CENTER - ONTARIO, INC	ONTARIO	OR
SANTIAM MEMORIAL HOSPITAL	STAYTON	OR

Page 37 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



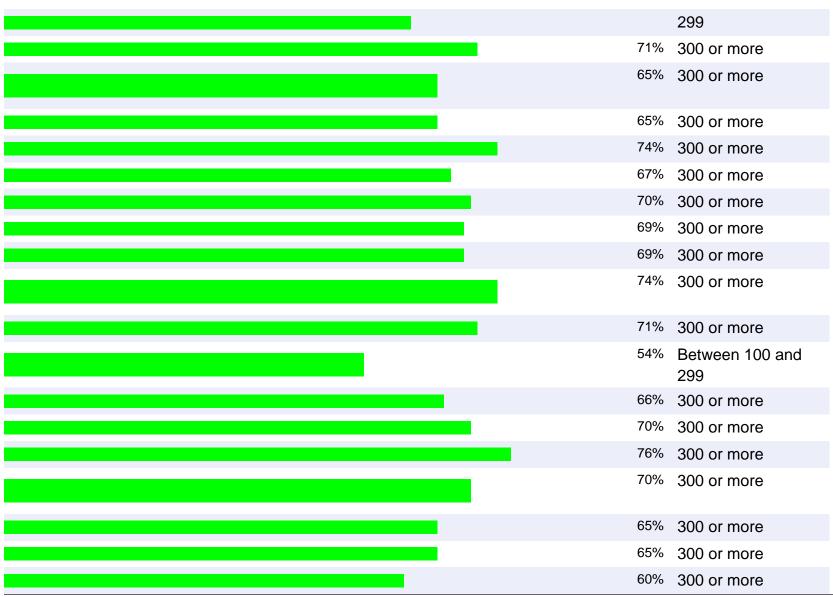
Page 38 of 62 05/29/2012

Nurse Comm_Westcoast Based on Survey of Patients' Hospital Experiences (HCAHPS)

PROVIDENCE ST MARY MEDICAL CENTER	WALLA WALLA	WA
PROVIDENCE REGIONAL MEDICAL CENTER EVERETT	EVERETT	WA
CENTRAL WASHINGTON HOSPITAL	WENATCHEE	WA
EVERGREEN HOSPITAL MEDICAL CENTER	KIRKLAND	WA
ST FRANCIS COMMUNITY HOSPITAL	FEDERAL WAY	WA
JOHN C LINCOLN NORTH MOUNTAIN HOSPITAL	PHOENIX	AZ
FLAGSTAFF MEDICAL CENTER	FLAGSTAFF	AZ
CHANDLER REGIONAL MEDICAL CENTER	CHANDLER	AZ
UNIVERSITY OF ARIZONA MEDICAL CTR- UNIVERSIT, THE	TUCSON	AZ
BANNER BAYWOOD MEDICAL CENTER	MESA	AZ
CARONDELET HOLY CROSS HOSPITAL	NOGALES	AZ
MERCY GENERAL HOSPITAL	SACRAMENTO	CA
ALTA BATES SUMMIT MEDICAL CENTER	OAKLAND	CA
KAISER FOUNDATION HOSPITAL-SANTA CLARA	SANTA CLARA	CA
PROVIDENCE LITTLE CO OF MARY MED CTR SAN PEDRO	SAN PEDRO	CA
DOCTORS HOSPITAL OF MANTECA	MANTECA	CA
SIERRA NEVADA MEMORIAL HOSPITAL	GRASS VALLEY	CA
EMANUEL MEDICAL CENTER INC	TURLOCK	CA

Page 39 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



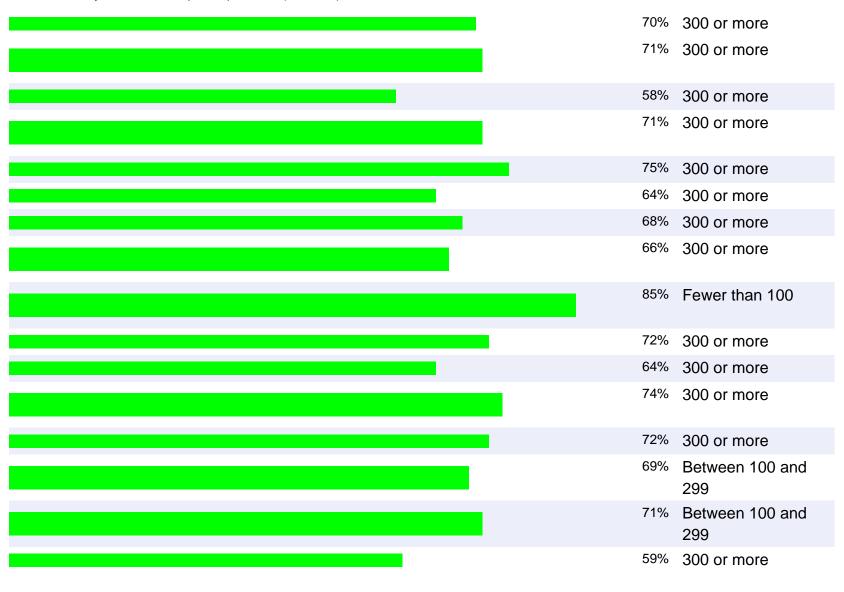
Page 40 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SHARP CHULA VISTA MEDICAL CENTER	CHULA VISTA	CA
FRENCH HOSPITAL MEDICAL CENTER	SAN LUIS OBISPO	CA
BARSTOW COMMUNITY HOSPITAL	BARSTOW	CA
ALTA BATES SUMMIT MEDICAL CENTER - ALTA BATES CAMP	BERKELEY	CA
LOMA LINDA UNIVERSITY MEDICAL CENTER	LOMA LINDA	CA
SUTTER COAST HOSPITAL	CRESCENT CITY	CA
SCRIPPS MEMORIAL HOSPITAL - ENCINITAS	ENCINITAS	CA
SIERRA VISTA REGIONAL MEDICAL CENTER	SAN LUIS OBISPO	CA
MOTION PICTURE & TELEVISION HOSPITAL	WOODLAND HILLS	CA
KAISER FOUNDATION HOSPITAL - WEST LA	LOS ANGELES	CA
LAKEWOOD REGIONAL MEDICAL CENTER	LAKEWOOD	CA
KAISER FOUNDATION HOSPITAL - WOODLAND HILLS	WOODLAND HILLS	CA
KAISER FOUNDATION HOSPITAL-SANTA ROSA	SANTA ROSA	CA
FAIRCHILD MEDICAL CENTER	YREKA	CA
NORTHERN INYO HOSPITAL	BISHOP	CA
ALTA VISTA REGIONAL HOSPITAL	LAS VEGAS	NM

Page 41 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 42 of 62 05/29/2012

Nurse Comm_Westcoast Based on Survey of Patients' Hospital Experiences (HCAHPS)

SAN JUAN REGIONAL MEDICAL CENTER	FARMINGTON	NM
ESPANOLA HOSPITAL	ESPANOLA	NM
PRESBYTERIAN HOSPITAL	ALBUQUERQUE	NM
ARTESIA GENERAL HOSPITAL	ARTESIA	NM
ROSWELL REGIONAL HOSPITAL	ROSWELL	NM
GOOD SAMARITAN REGIONAL MEDICAL CENTER	CORVALLIS	OR
ROGUE VALLEY MEDICAL CENTER	MEDFORD	OR
LEGACY MOUNT HOOD MEDICAL CENTER	GRESHAM	OR
PROVIDENCE WILLAMETTE FALLS MEDICAL CENTER	OREGON CITY	OR
PROVIDENCE PORTLAND MEDICAL CENTER	PORTLAND	OR
KAISER SUNNYSIDE MEDICAL CENTER	CLACKAMAS	OR
TILLAMOOK COUNTY GENERAL HOSPITAL	TILLAMOOK	OR
KENNEWICK GENERAL HOSPITAL	KENNEWICK	WA
PROVIDENCE ST JOSEPH HOSPITAL	CHEWELAH	WA
MAT-SU REGIONAL MEDICAL CENTER	PALMER	AK
ST JOSEPH'S HOSPITAL AND MEDICAL CENTER	PHOENIX	AZ
BANNER BOSWELL MEDICAL CENTER	SUN CITY	AZ
LA PAZ REGIONAL HOSPITAL	PARKER	AZ
SCOTTSDALE HEALTHCARE-SHEA MEDICAL	SCOTTSDALE	AZ

Page 43 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 44 of 62 05/29/2012

Nurse Comm_Westcoast Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTER		
ORO VALLEY HOSPITAL	ORO VALLEY	AZ
MERCY GILBERT MEDICAL CENTER	GILBERT	AZ
QUEEN OF THE VALLEY MEDICAL CENTER	NAPA	CA
KAWEAH DELTA MEDICAL CENTER	VISALIA	CA
SAN ANTONIO COMMUNITY HOSPITAL	UPLAND	CA
PETALUMA VALLEY HOSPITAL	PETALUMA	CA
KAISER FOUNDATION HOSPITAL - DOWNEY	DOWNEY	CA
PROVIDENCE SAINT JOSEPH MEDICAL CTR	BURBANK	CA
VALLEYCARE MEDICAL CENTER	PLEASANTON	CA
SONORA REGIONAL MEDICAL CENTER	SONORA	CA
WESTERN MEDICAL CENTER SANTA ANA	SANTA ANA	CA
SUTTER LAKESIDE HOSPITAL	LAKEPORT	CA
MARK TWAIN ST JOSEPH'S HOSPITAL	SAN ANDREAS	CA
THREE RIVERS COMMUNITY HOSPITAL	GRANTS PASS	OR
PROVIDENCE ST VINCENT MEDICAL CENTER	PORTLAND	OR
LEGACY GOOD SAMARITAN MEDICAL CENTER	PORTLAND	OR
SAMARITAN ALBANY GENERAL HOSPITAL	ALBANY	OR
PROVIDENCE NEWBERG MEDICAL CENTER	NEWBERG	OR
ST CHARLES MEDICAL CENTER - REDMOND	REDMOND	OR
ST CHARLES MEDICAL CENTER - BEND	BEND	OR

Page 45 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 46 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BAY AREA HOSPITAL	COOS BAY	OR
PEACE HARBOR HOSPITAL	FLORENCE	OR
SWEDISH MEDICAL CENTER/CHERRY HILL	SEATTLE	WA
GROUP HEALTH CENTRAL HOSPITAL	SEATTLE	WA
KADLEC REGIONAL MEDICAL CENTER	RICHLAND	WA
OLYMPIC MEDICAL CENTER	PORT ANGELES	WA
LEGACY SALMON CREEK MEDICAL CENTER	VANCOUVER	WA
LINCOLN HOSPITAL	DAVENPORT	WA
SUNNYSIDE COMMUNITY HOSPITAL	SUNNYSIDE	WA
KITTITAS VALLEY COMMUNITY HOSPITAL	ELLENSBURG	WA
BARTLETT REGIONAL HOSPITAL	JUNEAU	AK
FAIRBANKS MEMORIAL HOSPITAL	FAIRBANKS	AK
PEACEHEALTH KETCHIKAN MEDICAL CENTER	KETCHIKAN	AK
BANNER HEART HOSPITAL	MESA	AZ
SCOTTSDALE HEALTHCARE-THOMPSON PEAK HOSPITAL	SCOTTSDALE	AZ
COBRE VALLEY REGIONAL MEDICAL CENTER	GLOBE	AZ
SUTTER AMADOR HOSPITAL	JACKSON	CA
ENLOE MEDICAL CENTER	CHICO	CA
ST ELIZABETH COMMUNITY HOSPITAL	RED BLUFF	CA

Page 47 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



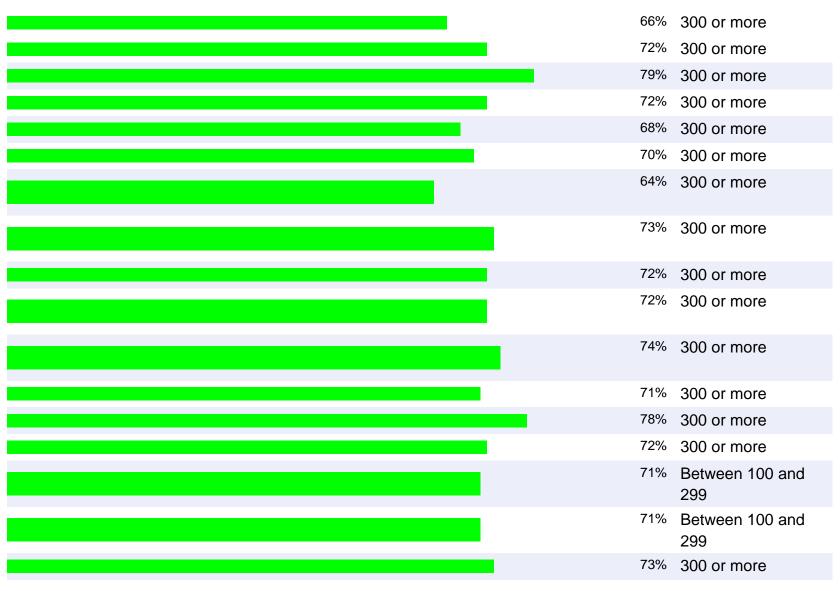
Page 48 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SUTTER SOLANO MEDICAL CENTER	VALLEJO	CA
WOODLAND MEMORIAL HOSPITAL	WOODLAND	CA
PRESBYTERIAN INTERCOMMUNITY HOSPITAL	WHITTIER	CA
WATSONVILLE COMMUNITY HOSPITAL	WATSONVILLE	CA
MARSHALL MEDICAL CENTER (1-RH)	PLACERVILLE	CA
SUTTER MEDICAL CENTER OF SANTA ROSA	SANTA ROSA	CA
BARTON MEMORIAL HOSPITAL	SOUTH LAKE TAHOE	CA
SANTA BARBARA COTTAGE HOSPITAL	SANTA BARBARA	CA
STANFORD HOSPITAL	STANFORD	CA
UCSF MEDICAL CENTER	SAN FRANCISCO	CA
JOHN MUIR MEDICAL CENTER - CONCORD CAMPUS	CONCORD	CA
SUTTER AUBURN FAITH HOSPITAL	AUBURN	CA
BAKERSFIELD HEART HOSPITAL	BAKERSFIELD	CA
RENOWN SOUTH MEADOWS MEDICAL CENTER	RENO	NV
MESA VIEW REGIONAL HOSPITAL	MESQUITE	NV
ROOSEVELT GENERAL HOSPITAL	PORTALES	NM
SALEM HOSPITAL	SALEM	OR

Page 49 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



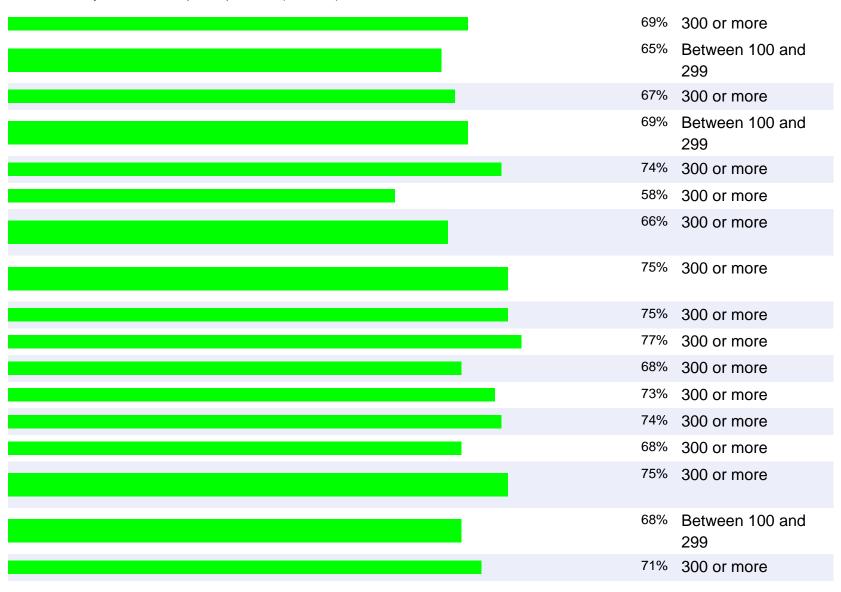
Page 50 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

WILLAMETTE VALLEY MEDICAL CENTER	MCMINNVILLE	OR
SAMARITAN NORTH LINCOLN HOSPITAL	LINCOLN CITY	OR
GRAYS HARBOR COMMUNITY HOSPITAL	ABERDEEN	WA
SOUTH PENINSULA HOSPITAL	HOMER	AK
VERDE VALLEY MEDICAL CENTER	COTTONWOOD	AZ
SIERRA VISTA REGIONAL HEALTH CENTER INC	SIERRA VISTA	AZ
TUBA CITY REGIONAL HEALTH CARE CORPORATION	TUBA CITY	AZ
CARONDELET HEART AND VASCULAR INSTITUTE	TUCSON	AZ
ST HELENA HOSPITAL	SAINT HELENA	CA
NOVATO COMMUNITY HOSPITAL	NOVATO	CA
DESERT REGIONAL MEDICAL CENTER	PALM SPRINGS	CA
SUTTER TRACY COMMUNITY HOSPITAL	TRACY	CA
SCRIPPS MEMORIAL HOSPITAL LA JOLLA	LA JOLLA	CA
NORTHBAY MEDICAL CENTER	FAIRFIELD	CA
EISENHOWER MEDICAL CENTER	RANCHO MIRAGE	CA
HEALDSBURG DISTRICT HOSPITAL	HEALDSBURG	CA
MENDOCINO COAST DISTRICT HOSPITAL	FORT BRAGG	CA

Page 51 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



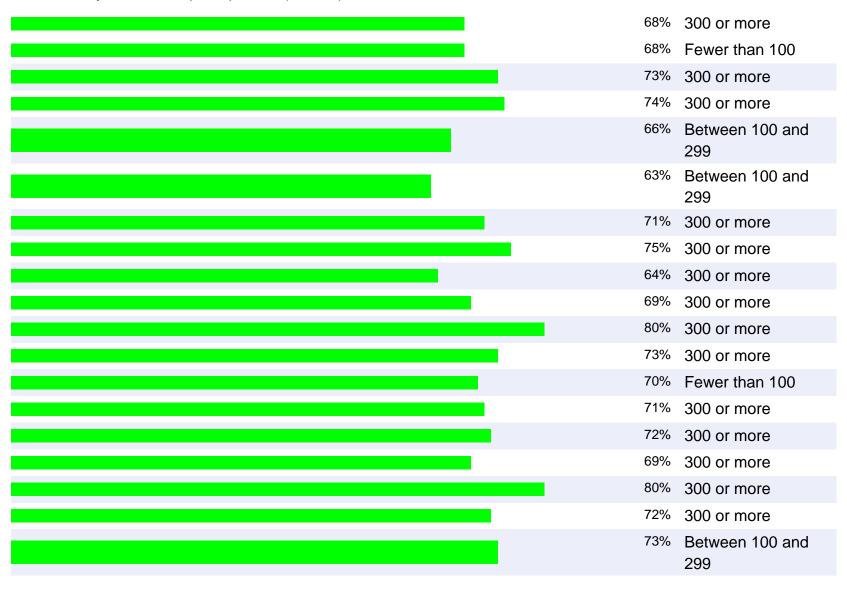
Page 52 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

GILA REGIONAL MEDICAL CENTER	SILVER CITY	NM
SANTA FE PHS INDIAN HOSPITAL	SANTA FE	NM
MCKENZIE-WILLAMETTE MEDICAL CENTER	SPRINGFIELD	OR
LEGACY MERIDIAN PARK MEDICAL CENTER	TUALATIN	OR
COTTAGE GROVE COMMUNITY HOSPITAL	COTTAGE GROVE	OR
PROVIDENCE SEASIDE HOSPITAL	SEASIDE	OR
VIRGINIA MASON MEDICAL CENTER	SEATTLE	WA
PROVIDENCE ST PETER HOSPITAL	OLYMPIA	WA
HARRISON MEDICAL CENTER	BREMERTON	WA
CASCADE VALLEY HOSPITAL	ARLINGTON	WA
ST ANTHONY HOSPITAL	GIG HARBOR	WA
MT GRAHAM REGIONAL MEDICAL CENTER	SAFFORD	AZ
COPPER QUEEN COMMUNITY HOSPITAL	BISBEE	AZ
PALM DRIVE HOSPITAL	SEBASTOPOL	CA
MEMORIAL MEDICAL CENTER	MODESTO	CA
MID-COLUMBIA MEDICAL CENTER	THE DALLES	OR
SILVERTON HOSPITAL	SILVERTON	OR
PROVIDENCE MILWAUKIE HOSPITAL	MILWAUKIE	OR
COQUILLE VALLEY HOSPITAL DISTRICT	COQUILLE	OR

Page 53 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 54 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PROVIDENCE HOOD RIVER MEMORIAL HOSPITAL	HOOD RIVER	OR
SAMARITAN LEBANON COMMUNITY HOSPITAL	LEBANON	OR
PROVIDENCE CENTRALIA HOSPITAL	CENTRALIA	WA
VALLEY GENERAL HOSPITAL	MONROE	WA
PROVIDENCE MOUNT CARMEL HOSPITAL	COLVILLE	WA
CENTRAL PENINSULA GENERAL HOSPITAL	SOLDOTNA	AK
SHARP MEMORIAL HOSPITAL	SAN DIEGO	CA
SCRIPPS GREEN HOSPITAL	LA JOLLA	CA
FRESNO HEART AND SURGICAL HOSPITAL	FRESNO	CA
BANNER CHURCHILL COMMUNITY HOSPITAL	FALLON	NV
MESCALERO PHS INDIAN HOSPITAL	MESCALERO	NM
ZUNI COMPREHENSIVE COMMUNITY HEALTH CENTER	ZUNI	NM
MINERS' COLFAX MEDICAL CENTER	RATON	NM
PEACEHEALTH SOUTHWEST MEDICAL CENTER	VANCOUVER	WA
JEFFERSON HEALTHCARE HOSPITAL	PORT TOWNSEND	WA
PULLMAN REGIONAL HOSPITAL	PULLMAN	WA
WHIDBEY GENERAL HOSPITAL	COUPEVILLE	WA
KINGMAN REGIONAL MEDICAL CENTER	KINGMAN	AZ
PENINSULA MEDICAL CENTER	BURLINGAME	CA

Page 55 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



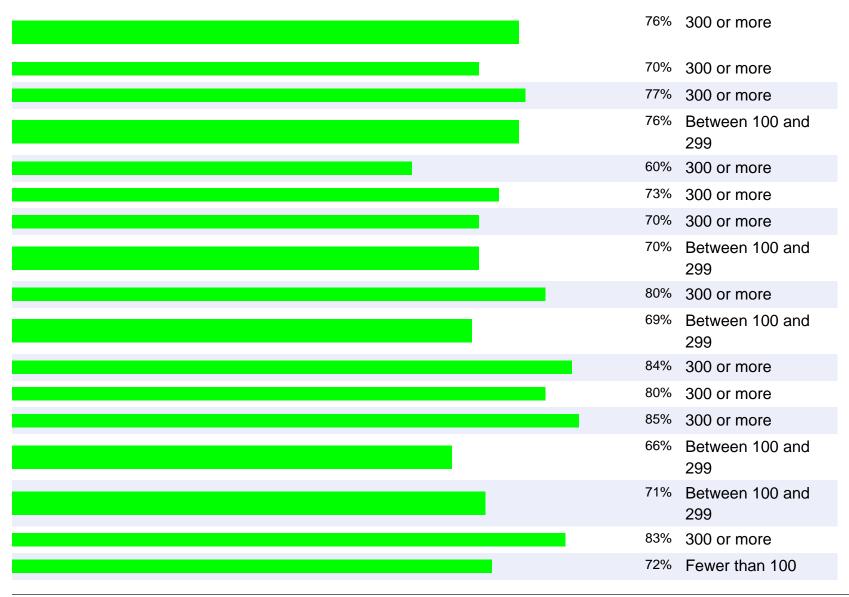
Page 56 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

GOLETA VALLEY COTTAGE HOSPITAL	SANTA BARBARA	CA
MEMORIAL HOSPITAL LOS BANOS	LOS BANOS	CA
FRANK R HOWARD MEMORIAL HOSPITAL	WILLITS	CA
CARSON VALLEY MEDICAL CENTER	GARDNERVILLE	NV
PLAINS REGIONAL MEDICAL CENTER CLOVIS	CLOVIS	NM
ASHLAND COMMUNITY HOSPITAL	ASHLAND	OR
SAMARITAN PACIFIC COMMUNITIES HOSPITAL	NEWPORT	OR
ST ALPHONSUS MEDICAL CENTER - BAKER CITY, INC	BAKER CITY	OR
ISLAND HOSPITAL	ANACORTES	WA
SKYLINE HOSPITAL	WHITE SALMON	WA
MAYO CLINIC HOSPITAL	PHOENIX	AZ
POMONA VALLEY HOSPITAL MEDICAL CENTER	POMONA	CA
SUTTER DAVIS HOSPITAL	DAVIS	CA
COMMUNITY HOSPITAL OF LONG BEACH	LONG BEACH	CA
BANNER LASSEN MEDICAL CENTER	SUSANVILLE	CA
SIERRA SURGERY HOSPITAL	CARSON CITY	NV
DR DAN C TRIGG MEMORIAL HOSPITAL	TUCUMCARI	NM

Page 57 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



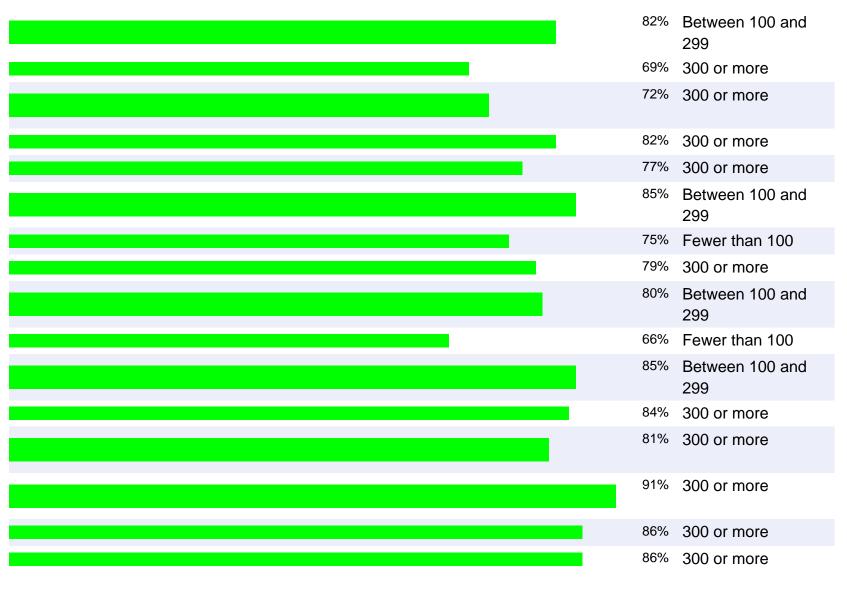
Page 58 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

NOR LEA GENERAL HOSPITAL	LOVINGTON	NM
LINCOLN COUNTY MEDICAL CENTER	RUIDOSO	NM
MASON GENERAL HOSPITAL & FAMILY OF CLINICS	SHELTON	WA
SURGICAL SPECIALTY HOSPITAL OF ARIZONA	PHOENIX	AZ
MERCY MEDICAL CENTER MT SHASTA	MOUNT SHASTA	CA
SANTA YNEZ VALLEY COTTAGE HOSPITAL	SOLVANG	CA
SOCORRO GENERAL HOSPITAL	SOCORRO	NM
WENATCHEE VALLEY HOSPITAL	WENATCHEE	WA
PAGE HOSPITAL	PAGE	AZ
BLUE MOUNTAIN HOSPITAL	JOHN DAY	OR
WHITMAN HOSPITAL AND MEDICAL CENTER	COLFAX	WA
ARIZONA ORTHOPEDIC SURGICAL HOSPITAL	CHANDLER	AZ
SHARP CORONADO HOSPITAL AND HLTHCR CTR	CORONADO	CA
SUTTER MATERNITY & SURGERY CENTER OF SANTA CRUZ	SANTA CRUZ	CA
SUTTER SURGICAL HOSPITAL - NORTH VALLEY	YUBA CITY	CA
ARIZONA SPINE AND JOINT HOSPITAL	MESA	AZ

Page 59 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 60 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

TAHOE FOREST HOSPITAL	TRUCKEE	CA
SOUTHERN COOS HOSPITAL & HEALTH CENTER	BANDON	OR
KLICKITAT VALLEY HOSPITAL	GOLDENDALE	WA
MENLO PARK SURGICAL HOSPITAL	MENLO PARK	CA
COALINGA REGIONAL MEDICAL CENTER	COALINGA	CA
BEAR VALLEY COMMUNITY HOSPITAL	BIG BEAR LAKE	CA
STANISLAUS SURGICAL HOSPITAL	MODESTO	CA
THOUSAND OAKS SURGICAL HOSPITAL	THOUSAND OAKS	CA
MIRACLE MILE MEDICAL CENTER	LOS ANGELES	CA
FRESNO SURGICAL HOSPITAL	FRESNO	CA
GUADALUPE COUNTY HOSPITAL	SANTA ROSA	NM
PATIENTS' HOSPITAL OF REDDING	REDDING	CA
SAN CARLOS INDIAN HOSPITAL	SAN CARLOS	AZ

Page 61 of 62 05/29/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 62 of 62 05/29/2012